# **Performance Measures Fourth Judicial District**

#### **Probate / Mental Health Division**

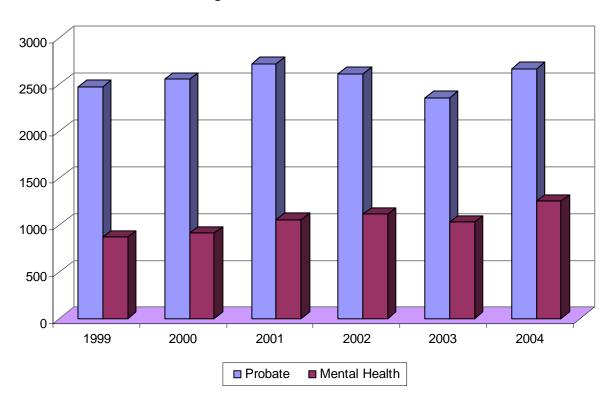


# Performance Measures Fourth Judicial District

# **Background Information on Probate and Mental Health Courts Filings**

#### New filings for Probate/Mental Health Court

#### New Filings in Probate and Mental Health Court



Probate Court cases are handled by Judges and Referees. Since 1999, there has been a 7.6% increase in new Probate Cases (trust, guardianship, conservatorship, etc.)

Mental Health Court cases are civil commitment cases and these are handled by Judges and Referees as well. These case types have increased 44% since 1999.

#### Performance Measures Fourth Judicial District

# **Customer**— Provide fair & equal treatment, access to justice

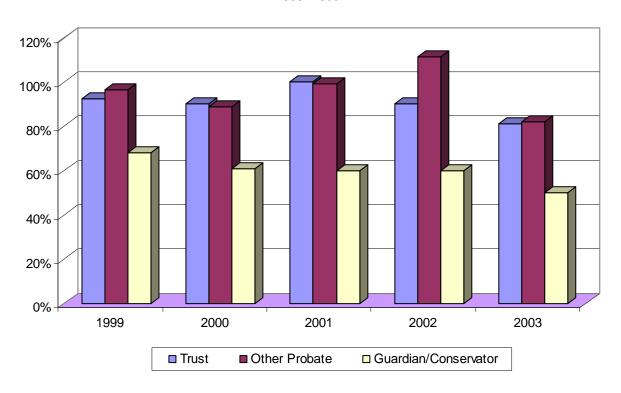
- ♦ Is the court perceived as fair to litigants and other constituents?
- ♦ Do litigants perceive they are being listened to?
- ♦ Do litigants understand the orders given by the court?
- ♦ Do litigants perceive that cases are resolved in a timely manner?
  - ♦ Data being collected in April 2005

# Performance Measures Fourth Judicial District

**Process** - Fair & timely case processing, Effective & efficient case processing

#### ♦ Clearance rates for Probate/Mental Health court

#### Clearance Rates for Major Probate Cases: 1999- 2003



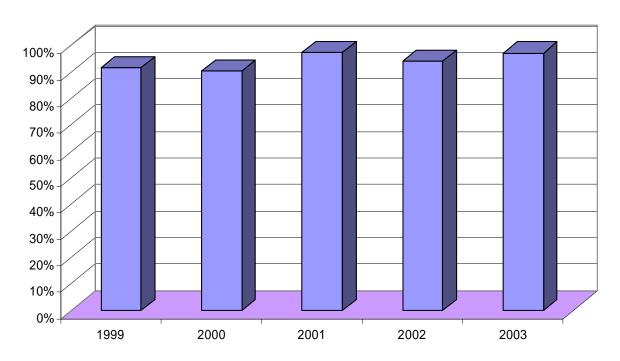
Clearance Rates are calculated by dividing the number of cases disposed by the number of new cases. Any amount over 100% means that the court is handling all the new cases and is beginning to work on pending cases as well.

# Performance Measures Fourth Judicial District

### **Process** - Fair & timely case processing, Effective & efficient case processing

♦ Clearance rates for Probate/Mental Health court

#### Clearance Rates for Mental Health Cases: 1999- 2003



Clearance Rates are calculated by dividing the number of cases disposed by the number of new cases. Any amount over 100% means that the court is handling all the new cases and is beginning to work on pending cases as well.

#### Performance Measures Fourth Judicial District

# **Process** - Fair & timely case processing, Effective & efficient case processing

<ul> <li>Age of Pending Cas</li> <li>Unavailable at this</li> </ul>	es for Probate and Mental Health Court s time
<ul> <li>Percent of cases pe</li> <li>Unavailable at this</li> </ul>	nding for Probate and Mental Health Court
<ul><li>Average Age of Disp</li><li>Unavailable at this</li></ul>	oosed Cases in Probate and Mental Health Court
<ul><li>Average Number of</li><li>Unavailable at this</li></ul>	Appearances in Probate and Mental Health Court s time